



500 Grapevine Hwy  
Hurst, Texas 76054



Dear Child Care Services (CCS) Provider,

Child Care Management Services (CCMS) is writing to inform our CCS provider partners of communication we received from the Texas Workforce Commission (TWC) over the holidays. CCMS is working closely with Workforce Solutions for Tarrant County (WSTC) to ensure you have timely and updated information regarding CCS services and payments. Please continue to monitor your registered business email as well as our CCMS website <https://tarrantcountyccms.org> for updated information.

In partnership,


Rita Morris  
Program Director of CCMS

---

### **Subject: Important Update: Potential Delays in Child Care Subsidy Payments**

Dear Child Care Services (CCS) Provider,

Recently, there have been news reports about possible fraud in Minnesota's child care system. Because of these concerns, the news article says that the federal government, specifically the Administration for Children and Families (ACF), which manages the Child Care and Development Fund (CCDF), is changing how it sends money to states.



The news article says that all states will now have to provide extra proof and justification to the ACF *before* they will release CCDF funds, including “photo evidence”. TWC has not yet received specific instructions from the federal government on what kind of “photo evidence” will be required.

What this means for you is that it will likely take longer for the Texas Workforce Commission (TWC) to receive CCDF funds from the federal government. Because of this, payments to all CCS providers *could* be delayed. We don't yet know exactly how long the delays might be.

We are working with TWC to get access to CCDF funds as quickly as possible for the next payment cycle (January 12th - January 25th). Our goal is to minimize any impact this new federal requirement may cause.

Here are links to a couple of news articles about this issue:

- [HHS freezes child care payments to Minnesota; requires photo evidence across country](#)
- [HHS activates Defend the Spend system, evidence now required for ACF childcare payments to combat fraud - Lynnwood Times](#)

We understand that this news may be concerning. We wanted to inform you as soon as possible with the information we have. We will keep you updated as we learn more.

### **Important Reminder:**

Please remember that *all* CCS parents are required to record their children's attendance. If you or the parents you serve have any problems recording attendance, please contact the KinderSystems Support team for help:

- **Online:** [TX3C.info](http://TX3C.info)
- **Call:** 1-888-265-6461
- **Email:** [supportTX@kindersystems.com](mailto:supportTX@kindersystems.com)
- **Hours:** Monday – Friday, 6:00 AM – 9:00 PM CST

We appreciate your understanding and your dedication to providing quality child care.