



500 Grapevine Hwy
Hurst, Texas 76054



Dear Child Care Services (CCS) Provider,

Child Care Management Services (CCMS) is writing to inform our CCS provider partners of the most recent communication we received from the Texas Workforce Commission (TWC) on January 6, 2026. As promised, we will share updates with you to help you stay abreast of this situation. We continue to work closely with Workforce Solutions for Tarrant County (WSTC) to ensure you have timely and updated information regarding CCS services and payments. Please continue to monitor your registered business email as well as our CCMS website <https://tarrantcountyccms.org> for updated information.

In partnership,

Rita Morris
Program Director of CCMS

Subject: CCS Provider Update from TWC

Dear Child Care Services (CCS) Provider,

We want to update you on issues regarding potential child care fraud, and steps taken by the federal Administration for Children and Families (ACF), and by Governor Greg Abbott.

On Monday January 5th, ACF sent all states the following information: [CCDF Defend the Spend \(DTS\) Activation](#). States must submit additional information to the federal government when requesting Child Care and Development Funds (CCDF), including:

- The state's attestation that they have reviewed, made any necessary updates, and are implementing strategies and controls to identify fraud and ensure program integrity, **including verification of child enrollment and attendance submissions.**

TWC is working with ACF on providing any updated justifications necessary to process funding requests for the Child Care program.

ACF also informed states that they have “surged capacity with additional internal and contract support to ensure expeditious review” of states’ funding requests.

In addition, on Monday January 5, 2026, Governor Abbott directed the Texas Workforce Commission (TWC) and the Health and Human Services Commission (HHSC) to work in collaboration to further **implement anti-fraud measures and launch investigations into any potential fraud and misdirection of taxpayer dollars related to the Child Care Services Program**. The Governor has also directed that TWC and HHSC provide a progress report to his office on January 30, 2026, and a final report on these efforts on February 27, 2026. The Governor’s letter to TWC and HHSC can be viewed here: [Governor Abbott Directs Investigations Into Potential Child Care Funding Fraud In Texas](#). TWC will be working with HHSC to carry out this directive.

Important Reminder Regarding CCS Attendance Tracking

As outlined in your CCS Provider Agreement, the attendance tracking system must be used by all providers, and by all CCS families. Providers not using the attendance system will be subject to corrective action. If you or the parents you serve have any problems recording attendance, please contact the KinderSystems Support team for help:

- **Online:** TX3C.info
- **Call:** 1-888-265-6461
- **Email:** supportTX@kindersystems.com
- **Hours:** Monday – Friday, 6:00 AM – 9:00 PM CST

We appreciate your understanding and your dedication to providing quality child care.